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# Move/5000 PCI v4/v5 (CL1/CL2)

## End of Life Notification

Ingenico North American Region

April 17<sup>th</sup>, 2023



# 1\_Announcement

Products reach the end of their Life Cycle for a number of reasons. These reasons may be due to market demands, technology innovation and development driving changes in the product, or the products simply mature over time and are replaced by functionally richer technology.

This marketing note announces the End of Life (EOL) of the Move/5000 PCI v4/v5 devices. These devices may also be known as the CL1/CL2 and/or Safety2020 variants. The impacted part numbers are listed in section 2.

## 2\_Affected Products

Move/5000 CL2*	Description
PWB32011818T	4G / Wi-Fi/BT Capacitive (No camera)
PWB32011816T	4G/WiFi/BT- with Camera
PWB30911972T	Wi-Fi/BT + Capacitive (No 4G)
PWB32012279T	4G / Wi-Fi/BT, Capacitive (No camera)
PWB32012398T	4G / Wi-Fi/BT, Capacitive (No camera)
PWB30912058T	Wi-Fi/BT + Capacitive (No 4G)

\*The reference numbers listed above are the latest available, but all previously released versions of any Move/5000 references are also included in this announcement. For example, PWB32011818T means that all versions of PWB32011818T from A-T are included in this discontinuation announcement.

### 3\_ EOL Milestones Definitions & Dates

Key Milestones	Milestone Description	Milestone Date
<b>Initial EOL Announcement</b>	The date the announcement of the EOL a product is sent out to partners and customers.	April 17, 2023
<b>Last Buy Order Date</b>	This is the last date to order the device though Ingenico. It is imperative to provide Ingenico a forecast in advance of your last time buy. Ingenico recommends a PO at least six months in advance of delivery date requested.	NONE
<b>Last Time Ship Date*</b>	This is the last possible ship date that can be requested.	December 31, 2023
<b>End of Life Date</b>	The date the EOL officially takes effect.	December 31, 2023
<b>End of Support Date</b>	<p>The last date to receive full support of the product. All customers' specific warranties and service agreement purchased would be considered to determine the level of maintenance and support would be provided during the EOL period.</p> <p>No spare parts can be purchased after the EOS date (exception made for the stock of pieces that might still be available in our inventory).</p>	December 31, 2026

\*Depending on final production plans, this date may extend into early Q1-2024.

### 4\_Rationale

Products reach the end of their Life Cycle for several different reasons:

- Changing nature of market demand
- Evolving Regulatory Compliance
- Technology innovation and development driving required upgrades in products
- Obsolescence of specific components

In this specific case, the main drivers for announcing this EOL of are lack of supply available for older components such as telecommunication modules (Bluetooth, WiFi, 2G/3G/4G) and new EMVCO specifications for contactless.

## 5\_Recommended Replacement Products

Customers and business partners any existing Move/5000, they are encouraged to migrate:

- To Move/5000 CL3 having an index revision ending with 'V'
- OR
- To Axium DX8000-5

Move/5000 CL2 to Move/5000 CL3			
Move/5000 CL2 *	Description	Move/5000 CL3/V6	Description
PWB32011818T	4G / Wi-Fi/BT No camera	PWB32013321V	4G / Wi-Fi/BT No camera
PWB32011816T	4G/WiFi/BT- with Camera	PWB32013019V	4G/WiFi/BT- with Camera
PWB30911972T	Wi-Fi/BT (No 4G)	PWB30913021V	Wi-Fi/BT (No 4G)
PWB32012279T	4G / Wi-Fi/BT- No camera	PWB32013530V	4G / Wi-Fi/BT- No camera
PWB32012398T	4G / Wi-Fi/BT-No camera	PWB32013321V	4G / Wi-Fi/BT-No camera
PWB30912058T	Wi-Fi/BT (No 4G)	PWB30913021V	Wi-Fi/BT (No 4G)
Move/5000 CL2 to Axium DX8000-5			
Move/5000 CL2 *	Description	DX8000	Description
All references	Various	PWT52012140B	DX8000-5, 5.5" screen, 3G+ 32G, PCI V6, EMV 3.x WiFi dual band, Printer

\*The reference numbers listed above is a latest available, but all previously released versions of this references are also included in this announcement. For example, PWB32011818T means that all versions of PWB32011818T from A-T are included in this discontinuation announcement.

## 6\_Comparison of Current & Replacement Options

	<b>Move/5000 CL2</b>	<b>Move/5000 CL3</b>	<b>Axium DX8000</b>
<b>Product</b>	Move/5000 CL2	Move/5000 CL3	DX8000-5
<b>Operating System</b>	Telium Tetra OS	Telium Tetra OS	Axium OS
<b>Display</b>	3.5" TFT HVGA (480 x 320)	3.5" TFT HVGA (480 x 320)	6" IPS Touch (720 x 1440)
<b>PCI</b>	v4 / v5	v5 / v6	v5 / v6
<b>EMV Contactless</b>	v2.x	v3.x	v3.x
<b>Payment</b>	Cless, MSR, SCR	Cless, MSR, SCR	Cless, MSR, SCR
<b>Memory</b>	515MB RAM 512MB Flash	515MB RAM 512MB Flash	3 GB Memory 32 GB storage
<b>SIM</b>	Dual SIM	Dual SIM	Dual SIM
<b>Wifi</b>	Dual-band 2.4 and 5 GHz	Dual-band 2.4 and 5 GHz	Dual-band 2.4 and 5 GHz
<b>Bluetooth</b>	4.x	4.x	5.x
<b>4G</b>	Optional	Optional	Standard
<b>Printer</b>	58 mm width x Ø 40 mm	58 mm width x Ø 40 mm	58 mm width x Ø 40 mm

## 7\_For More information

For more information, please contact your partner or Ingenico representative.

## 8\_Frequently Asked Questions

### Question 1

- Why is it not possible to place a Last Time Buy (LTB) order as is normally possible when a product End of Life is announced?

### Answer 1

- Due to the volatility of supply of the existing modules, we do not foresee the ability to be able to build units beyond those already on order.

### Question 2

- Must I migrate to SDK 14.x to use the Move/5000 CL3?

### Answer 2

- No, the Move/5000 CL3 fully supports both SDK 11.x and 14.x. With SDK 11.x, the device will be in PCI v5 mode. PCIv6 mode requires the use of SDK 14.x

### Questions 3

- What minimum SDK version is required to support the Move/5000 CL3 terminals?

### Answer 3

- SDK 11.20.03 patch KL – available now
- SDK 14.04.01 patch C – available now

### Question 4

- Am I able to use a common version of the SDK with both Move/5000 CL2 and CL3 terminals installed in my estate?

### Answer 4

- Yes, the Move/5000 CL2 fully supports the newer versions of the SDK.

### Question 5

- If I want to migrate directly to the Axiom DX8000, will my current Move/5000 applications function as is?

### Answer 5

- No. Tetra and AXIUM are based on different architectures and programming languages, and it is therefore impossible to reuse a payment app developed on Tetra for Android. While applications are not portable, Ingenico has options to help you with this migration.
- The Axiom family or products operate on the industry-standard Android Operating System. Android is a newer and more feature rich operating system in use by many different types of mobile devices from various vendors around the world.